

**CERTIFICATE OF EXCLUSIVITY**

The maintenance and upkeep of equipment such as an electron microscope requires a thorough knowledge of the equipment that only permanent and specialized technical training can guarantee.

FEI Microscopy Solutions Ltd. ensures compliance with this basic principle by devoting several weeks per year to the technical training of each member of the Customer Support team.

We certify that only our technicians benefit from training to acquire the necessary competence to ensure, in the best interest of our customers and their equipment, the maintenance of our products. In addition, these operations involve specific techniques that are the exclusive property of FEI Microscopy Solutions Ltd.

We can therefore assure the below:

- 1 FEI Microscopy Solutions Ltd. is the exclusive distributor/manufacturer in Israel of FEI brand equipment.
- 2 As such, FEI Microscopy Solutions Ltd. is the only one authorized to carry out maintenance operations, revisions and repairs such as source change operations, column openings, software updates and PC exchange. Included in the above are also disassembly and assembly operations during microscope transfers.
- 3 No other company has been authorized and trained to intervene on our devices.
- 4 On the other hand our company is the only one able to provide the spare parts, accessories and consumables of origin.
- 5 Finally, no other company holds a license to perform Software updates.

Israel on November 27, 2023

Lior Gadot,

Country Manager – Israel. **מיקרוסקופי סולושנס לטד**

Signature + Stamp: **א.ג. א.י. מיקרוסקופי סולושנס**

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